Chatting with a bot: Does AI have a use in HE?

Abstract

Given the growing impact of Artificial intelligence (AI) on society including on Higher Education, there is a need for informed wider debate about its use among staff and students. The purpose of the paper is to describe the development of a fiction writing workshop about chatbots that creates increased understanding of artificial intelligence. The paper first reviews the options for chatbots in HE learning. It then gives a justification for fiction-based research. The workshop design consists of two main activities, a chatbot character writing exercise and a story completion exercise.

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